### **MISSION**

As a quasi-judicial body, the Board's mission is to hear and rule on appeals from any person, aggrieved by a decision of an enforcing officer or any decision made by the Buildings and Safety Engineering Department where rigid enforcement could cause the appellant undue hardship.

## **DESCRIPTION**

The Board conducts investigations and public hearings to determine whether variances, exceptions or modifications of approved regulated uses of land will be in the best interest of the public and that the spirit and intent of the zoning ordinance is upheld.

The Board of Zoning Appeals' primary role is to hear and decide appeals from and review any order, requirement, decision or determination made in the enforcement of the City of Detroit Zoning Ordinance. The Board has certain discretionary powers in making its decisions to comply with the powers granted to it by the local zoning ordinance and State Enabling Act. Any adjustment or reversal must conform to the provisions of the zoning ordinance and provide neighborhood and commercial stabilization.

### **MAJOR INITIATIVES**

Several projects are underway to improve services: The Department is working with the City Planning Commission to conclude the comprehensive amendments to the City's New Zoning Ordinance. The Department expects the Zoning Ordinance to be adopted and ready for implementation by July 1, 2003.

The Department has streamlined procedures for processing each appeals case. An appeal, which was formerly heard within sixty (60) days, is now heard before the Board of Zoning Appeals within thirty (30) days after it is received.

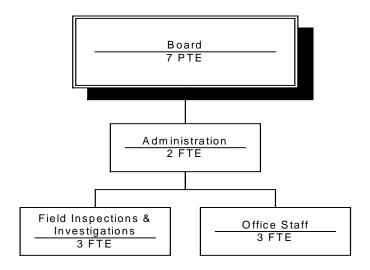
The department is using a new digital camera and Proxima projector system to provide a first class visual presentation at Board of Zoning Appeals Public Hearings. This system has made a major improvement at the Board's Public Hearings.

The Department is currently communicating with the Information Technology Services Department to catalog all cases, hearings and tracking via computer equipment so that the Department will save physical storage space used by filing measure and cases in the Department office.

### PLANNING FOR THE FUTURE

The Department is also planning for the adoption and implementation of the new City of Detroit Zoning Ordinance, which may result in additional responsibilities for the Department.

In the interest of improving the level of service, the Department will develop a strategic plan, including both the level of service and staffing over a five-year horizon using ongoing performance measurement.



## PERFORMANCE GOALS, MEASURES AND TARGETS

Goals:	2001-02	2002-03	2003-04	
Measures	Actual	Projection	Target	
Make all zoning decisions necessary to				
assure that land use is congruent with the				
spirit and intent of the Ordinance:				
Cases appealed	183	250	225	
Make just decisions as they affect the				
applicant, people in the immediate vicinity				
of property and the general public:				
Zoning variance request processing				
from submission of application	30 days	30 days	30 days	
Respond to City Council and administration				
referrals:				
Referrals response time	7 days	7 days	7 days	
Develop recommendations for amendments				
to the Zoning Ordinance where appropriate				
and necessary:				
Revise City's Zoning Ordinance	N/A	July 2002	July 2003	
Enhance the quality of services to citizens				
and businesses through improved land use				
and planning technology:				
Percentage completed of computer				
upgrade	90%	95%	98%	

## **EXPENDITURES**

	2	2001-02			,	2003-04		
		Actual	2	2002-03	]	Mayor's	Variance	Variance
	I	Expense	F	Redbook	В	ıdget Rec		Percent
Salary & Wages	\$	421,276	\$	561,769	\$	461,198	\$ (100,571)	-17.90%
Employee Benefits		170,357		246,642		268,207	21,565	8.74%
Prof/Contractual		30,063		42,750		100,500	57,750	135.09%
Operating Supplies		7,311		10,638		7,795	(2,843)	-26.72%
Operating Services		91,798		101,658		101,076	(582)	-0.57%
Other Expenses		130		5,981		500	(5,481)	-91.64%
TOTAL	\$	720,935	\$	969,438	\$	939,276	\$ (30,162)	-3.11%
POSITIONS		13		17		15	(2)	-11.76%

## REVENUES

	2	2001-02				2003-04			
		Actual	2	2002-03	]	Mayor's	7	/ariance	Variance
	F	Revenue	F	Redbook	В	udget Rec			Percent
Sales & Charges	\$	113,651	\$	120,000	\$	120,000	\$	-	0%
TOTAL	\$	113,651	\$	120,000	\$	120,000	\$	-	0%

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